



CURVE MEMBERSHIP TERMS AND CONDITIONS

Last Reviewed July 2021

TERMS AND CONDITIONS

TICKET DISCOUNTS

Members are entitled to 15% discount on up to four tickets per production * **

Supporters, Friends and **Business Friends** are entitled to 15% discounts on up to six tickets per production* **

15% discounts for **Members, Supporters, Friends** and **Business Friends** are available on selected performances, are subject to availability and limitations may apply, please check individual show pages for further information.

16-26 & Student and **Curve Connect** member discounts differ from Curve **Members, Supporter, Friend** or **Business Friend** discounts. A maximum of two tickets can be purchased at the 16-26 & Student and Curve Connect rate per production.

*Membership discount can only be used on standard price tickets and cannot be used in conjunction with any other offer or concession.

2-FOR-1 DISCOUNTS

2 for 1 tickets are available for all **Supporters, Friends** and **Business Friends** and must be purchased in multiples of two. Tickets are non-transferable and cannot be used in conjunction with any other Membership offer or concession, the purchase of 2 for 1 tickets will count as your allocation for that production.

2 for 1 discounts are available on Made at Curve Press Night performances and occasionally selected other performances. All tickets are subject to availability and limitations may apply.

Tickets purchased by **Friends** and **Business Friends** on 2 for 1 Press Night performances will include an invitation to the post-show drinks with the cast and company.

2 for 1 tickets are not available with the **Members, 16-26 & Student** or **Curve Connect** Membership.

MAKING A BOOKING

All bookings must be made by the Membership holder either through the Box Office or by logging on to your online account.

Friends and **Business Friends** can make use of the personal booking service by contacting the Membership & Fundraising Coordinators on 0116 402 6345 or friends@curvetheatre.co.uk.

EXCLUSIVE BOOKING PERIOD

Where possible **Members, 16-26 & Student, Supporters, Friends, Business Friends** and **Curve Connect** members will receive communication from Curve regarding on-sale information for shows ahead of general booking period.

Members can access Priority booking through the Box Office or by logging on to their online Membership account.

16-26 & Student members can access Priority booking through the Box Office or by logging on to their online account. All tickets purchased must be for those aged between 16 or 26, and/or with student status. Any further tickets booked in this period must be done through a valid Curve Membership or higher.

Supporters can access Supporter Priority booking 24 hours ahead of Priority booking through the Box Office or by logging on to their online Membership account.

Friends and **Business Friends** can access Friends Priority booking 48 hours ahead of Priority booking through the Box Office or by logging on to their online Membership account. A personal booking service is available through the Membership & Fundraising Coordinators by email or by phone.

16-26 & STUDENT MEMBERS

16-26 & Student Membership can be activated online, over the phone, or in person. A membership card will only be issued once tickets for a future production have been purchased.

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16-26 & Student members may be asked to present valid ID or a 16-26 & Student membership card upon entry to the auditorium. If proof is not provided, you may be asked to pay the full non-discounted price.*

We cannot accept proof of ID via post or email.

*Subject to change.

ACCESS BOOKINGS

We warmly welcome customers of all abilities and can cater for any specific needs you may require to make your visit as easy as possible. Please contact the Box Office on 0116 242 3595 to discuss all access booking enquiries.

GREEN ROOM CAFÉ AND STAGE DOOR BAR DISCOUNTS

We offer 10% discount at the Café and Bar subject to availability. This excludes certain merchandise and confectionary items including ice cream, popcorn, pick 'n' mix, production branded merchandise and programmes.

Discount will only be given to the Membership holder and on production of a valid Membership card.

MEMBERSHIP EVENTS

Members and **Supporters** are invited to attend up to 4 Membership events per year with 1 guest per event*

Friends and **Business Friends** are entitled to attend up to 4 Membership events per year with 3 guests per event* All events are advertised on our website – www.curveonline.co.uk/join-and-support-us/membership

*This applies to advertised Membership events only. This does not apply to additional events that may take place in the theatre that all patrons are invited to.

PAYMENTS

All Memberships can be purchased by credit, or debit card, cash, cheque or Direct Debit (please see below).

Memberships are non-refundable and non-transferable.

GIFT AID

By selecting 'yes' to Gift Aid online, Curve (Leicester Theatre Trust Ltd registered charity number 230708) will treat this donation as eligible for Gift Aid.

By selecting 'yes' you are confirming that you are a UK taxpayer.

PAYMENT VIA DIRECT DEBIT

Members, Supporters, Friends and **Business Friends** who would like to pay via Direct Debit must fill out a mandate form to authorise payment. On completion of this mandate, we reserve the right to take the payment as authorised.

Members, Supporters, Friends and **Business Friends** on Direct Debit will automatically be renewed at the applicable Membership rate unless the registered member cancels the payment. Cancellation requests must be made in writing and sent at least 15 days prior to the expiry of the Membership. For further details, please see the Direct Debit Guarantee stated on the mandate form.

MEMBERSHIP PERIOD

Curve **Member, Supporter, Friend, Business Friend** and **Curve Connect** memberships are valid for one year, and expires at the end of the month you joined. We will write to you one month in advance of your Membership expiring to explain how to renew. Direct Debit memberships will be automatically renewed.

16-26 & Student Membership period will run until you are no longer eligible e.g., if you are 27 or no longer a student.