

## CURVE MEMBERSHIP TERMS AND CONDITIONS

Last Reviewed May 2018

### TERMS AND CONDITIONS

#### TICKET DISCOUNT

**Members** are entitled to 15% discount on up to four tickets per production\* \*\*

**Supporters** and **Friends** are entitled to 15% discount on up to six tickets per production\* \*\*

15% discounts for **Members, Supporters** and **Friends** are available on selected performances, are subject to availability and limitations may apply, please check individual show pages for further information.

\*Membership discount can only be used on standard price tickets and cannot be used in conjunction with any other offer or concession.

**16 – 26** members are entitled to discounts on up to two tickets per production. Discounts can only be purchased by **16 – 26** members and cannot be offered to non-Members outside this age range.\*\*

\*\*Curve reserves the right to withdraw or amend discounts without prior notice.

#### 2-FOR-1 DISCOUNTS

2 for 1 tickets are available for all **Members, Supporters** and **Friends** and must be purchased in multiples of two. Tickets are non-transferable and cannot be used in conjunction with any other Membership offer or concession, the purchase of 2 for 1 tickets will count as you allocation for that production.

2 for 1 discounts are available on selected performances, are subject to availability and limitations may apply.

2 for 1 tickets are not available with the **16 – 26** Membership.

#### MAKING A BOOKING

All bookings must be made by the Membership holder either through the ticket office or by logging on to your online account.

**Friends** can make use of the personal booking service by contacting the Membership Co-ordinator on 0116 402 6345.

#### EXCLUSIVE BOOKING PERIOD

Where possible **Members, 16 – 26, Supporters** and **Friends** will receive communication from Curve regarding on-sale information for shows ahead of the general booking period.

**Members** can access Priority booking through the Ticket Office or by logging on to their online Membership account.

**16 – 26** members can access Priority booking through the Ticket Office or by logging on to their online Membership account, all tickets purchased must be for those aged between 16 and 26. Any further tickets booked in this period must be done through a valid Curve Membership or higher.

**Supporters** can access Super Priority booking (one day before Priority booking) through the Ticket Office or by logging on to their online Membership account. Please note Super Priority booking is available to those Supporter Members who have joined or renewed from February 2018 and is not available to Supporter Members who joined prior to this date.

**Friends** can access Super Priority booking (one day before Priority booking) directly through the Membership Co-ordinator by email or by calling 0116 402 6345.

#### ACCESS BOOKINGS

We warmly welcome customers of all abilities and can cater for any specific needs you may require to make your visit as comfortable as possible. Please contact the Ticket Office on 0116 242 3592 to discuss all access booking enquiries.

Continued on next page

## CURVE MEMBERSHIP TERMS AND CONDITIONS

Last Reviewed May 2018

### TERMS AND CONDITIONS

#### GREEN ROOM CAFÉ AND STAGE DOOR BAR DISCOUNT

We offer 20% discount at the Café and Bar subject to availability. This excludes certain merchandise and confectionary items including ice cream, popcorn, pick 'n' mix, production branded merchandise and programmes.

Discount will only be given to the Membership holder and on production of a valid Membership card.

#### MEMBERSHIP EVENTS

**Members** and **Supporters** are invited to attend up to 4 Membership events per year with 1 guest per event.

**Friends** are entitled to attend up to 4 Membership events per year with 3 guests per event.

All events are advertised on our website - [www.curveonline.co.uk/join-and-support-us/membership](http://www.curveonline.co.uk/join-and-support-us/membership)

#### CITY DISCOUNTS

The list of city discounts is available on our website - [www.curveonline.co.uk/join-and-support-us/membership](http://www.curveonline.co.uk/join-and-support-us/membership) and is regularly monitored and updated. All City discounts are subject to availability and may be withdrawn or amended at any time by our partner organisations.

#### PAYMENTS

All Memberships can be purchased by credit or debit card, cash, cheque or Direct Debit (please see below).

Memberships are non-refundable and non-transferable.

#### GIFT AID

By selecting 'yes' to Gift Aid online, Curve (Leicester Theatre Trust Ltd registered charity number 230708) will treat this and any donations you make in the future, or have made in the past four years, as eligible for Gift Aid.

If your initial payment was made in person or over the phone, you can complete a short Gift Aid form, available either on request or through our website, to ensure all future donations are treated as eligible for Gift Aid.

#### PAYMENT VIA DIRECT DEBIT

Members who would like to pay via Direct Debit must fill out a mandate form to authorise payment. On completion of this mandate, we reserve the right to take the payment as authorised.

Direct Debit payments are taken on the 15th day (of closest weekday) of each month, quarter or year.

Members on Direct Debit will automatically be renewed at the applicable Membership rate unless the registered member cancels the payment. Cancellation requests must be made in writing and sent at least 15 days prior to the expiry of the Membership. For further details, please see the Direct Debit Guarantee stated on the mandate form.

#### MEMBERSHIP PERIOD

Your Membership is valid for one year and expires at the end of the month you joined in. We will write to you one month in advance of your Membership expiring explaining how to renew. Direct Debit Memberships will be automatically renewed.

Your Membership expiry date is shown on your Membership card.