

FREQUENTLY ASKED QUESTIONS

How do I access details of the Membership?

When purchasing your Membership online, please select the 'Print at Home' method. A receipt detailing your membership details and benefits will be emailed to you.

I have recently signed up to be a Member online, what happens next?

Your Membership card will be posted and can take up to 10 days to arrive. Please quote your Membership number to access discounted tickets prior to receiving your Membership card. If you would like to use your bar/café discount before receiving your card, please visit the Ticket Office who will issue you with a temporary discount slip.

How do I become a 16-26 Member?

To join as a 16-26 Member, please visit Curve Ticket Office and present valid ID. The Ticket Office team will process your Membership there and then.

How long is my Membership valid?

Your Membership is valid for one year and expires at the end of the month you joined us in. For example if you signed up on 1 Mar 2018, your Membership would be valid until 31 Mar 2019.

How do I create my Membership account?

If you have a customer account with us, please ensure you are logged in before purchasing the Membership. Once processed, the benefits of the Membership will be linked to your account.

If you do not already have an online account with us as a Member, please email members@curve theatre.co.uk to activate your username and password.

How do I receive my Membership discounts online?

1. Log in using your Membership account details.
2. Enter the show you would like to book in the 'search for shows' section (circled in red below). If you would like to go back to curveonline.co.uk, click on the Curve logo in the top left.

3. All shows with Membership tickets available will be highlighted with a star.

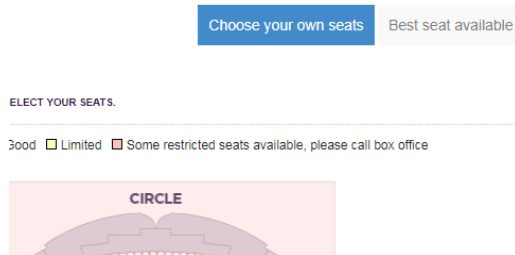


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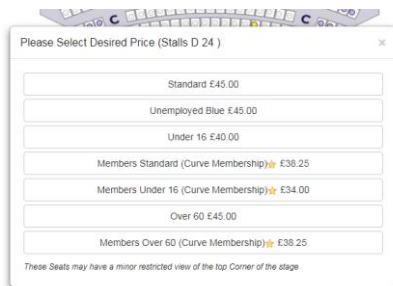
FREQUENTLY ASKED QUESTIONS

How do I receive my Membership discounts online? (Continued)

4. Select 'Buy'
5. Select 'Choose your own seats' and select 'Stalls' or 'Circle'



6. Select individual tickets and the option that applies to you



7. Click 'Add to order'
8. Click 'Continue with these seats'
9. Click 'Continue'
10. Select Delivery Method (all free for Members)
11. Make payment and process order. Print at Home tickets should be received within the hour, postal tickets should be received within five working days.

Membership Gift Aid

If you are purchasing Supporter or Friend Membership (which includes a donation) and you are a UK tax payer, please select gift aid on your purchase. By selecting gift aid, Curve (registered charity, 230708) can claim an extra 25p for every £1 you give without it costing you any extra.

Got more questions?

Please contact members@curvetheatre.co.uk if you have any other questions about your Membership.