

## U26 MEMBERSHIP TERMS AND CONDITIONS

### TERMS AND CONDITIONS

#### **Ticket Discount**

U26 Members are entitled to 15% discount on up to 2 tickets per production.

Discounted tickets are subject to limited availability, with a limited number of seats available per performance price band and available for selected performances of productions.

We reserve the right to withdraw availability of discounted tickets on any given performance/production at any time, without notice.

Discounts can be used in conjunction with 'Over 60s', 'Registered Unemployed', 'Under 16s' and '16 - 26 years ticket concessions on Prices Areas B - E only, not Price Area A, where available.

Discounts cannot be used in conjunction with any other offer, and are non-transferable. Only one discount applies per ticket. Any other tickets purchased by the member will be at the usual advertised rates.

All Members are exempt from a transaction fee when purchasing tickets by credit or debit card, through the ticket office in person or over the telephone. When purchasing tickets online all customers are exempt from a transaction fee when choosing to print tickets at home.

All bookings must be made by the named individual, who takes out the membership, and discounted tickets are available through the ticket office and online, when quoting or signing in to the individual member's online account using a personal valid membership number.

#### **£5 Tickets**

U26 Members are able to receive £5 ticket offers. These are available to a limited number of performances for selected productions. These performances will be announced at the beginning of each season. These £5 tickets are not available for purchase online, only in person at the Ticket Office.

Discounted tickets are subject to availability, with a limited number of seats available per performance and available for selected performances of productions only.

We reserve the right to withdraw availability of discounted tickets on any given performance/production at any time, without notice. Please contact the ticket office to confirm your selection before booking.

Only one discount applies per ticket. Any other tickets purchased by the member will be at the usual advertised rates.

#### **Priority Booking**

You will receive details of priority booking periods, ahead of the general public, wherever possible, subject to contractual arrangements with Producers. The length of the priority booking period is variable and subject to change.

Priority booking periods will be communicated primarily via email where a valid email address is given, except at season onsale periods where mail communication will be given.

#### **Café and Bar Discount**

20% discount at the Cafe and the Bar is subject to availability and we reserve the right to exclude certain items.

Discount will only be given upon production of your personal and valid membership card.

Curve operates a 'Challenge 21' policy. Photo ID may be requested for purchase of alcohol.

## U26 MEMBERSHIP TERMS AND CONDITIONS

### TERMS AND CONDITIONS

#### City Discount

A list of where to obtain your discounts in the city can either be found in your membership pack or on our website.

Discount will only be given upon production of your personal and valid membership card.

Establishments/venues/retailers reserve the right to withdraw availability of their discount at any time, without notice. Curve do not control or have any control over these discounts.

Curve's arrangement with these establishments does not guarantee the quality of the food/drink/service at the establishment.

#### Members Events

Each member has access to the members events that are available, to book please contact the ticket office.

Details of the member's events can be found in the membership packs and also on the website, [www.curveonline.co.uk/join-and-support-us/membership/](http://www.curveonline.co.uk/join-and-support-us/membership/)

Some members' events may incur a small charge and you will be informed of this on booking your space.

#### Newsletters

A Monthly e-newsletter and bi-annually e-newsletters will be sent to the provided email address.

#### Season Launch Invitation

Where a season launch event is scheduled, members will receive invitations and details within these invitations. Places cannot be guaranteed and provided on a first come, first serve basis.

#### Membership Period

When you first sign up to your membership a proof of age is required. There is no minimum age to holding a U26 membership. There is a minimum age to attending Curve.

Your membership is for 1 year only (12 months), this will expire at the end of the month that you joined in.

One month in advance of your membership expiring, we will send you a letter/email to highlight that it is coming to an end.

There is no automatic renewal of your membership.

#### VAT

Your membership fee is inclusive of VAT.

#### Attendance at Curve

For enquiries contact [development@curvetheatre.co.uk](mailto:development@curvetheatre.co.uk) or **0116 242 3571**.